UCM User Guide

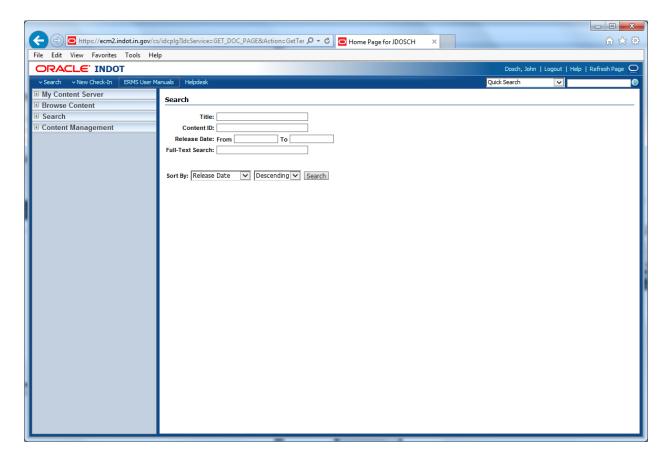
Version 1.2 John Dosch Updated 06/09/2015

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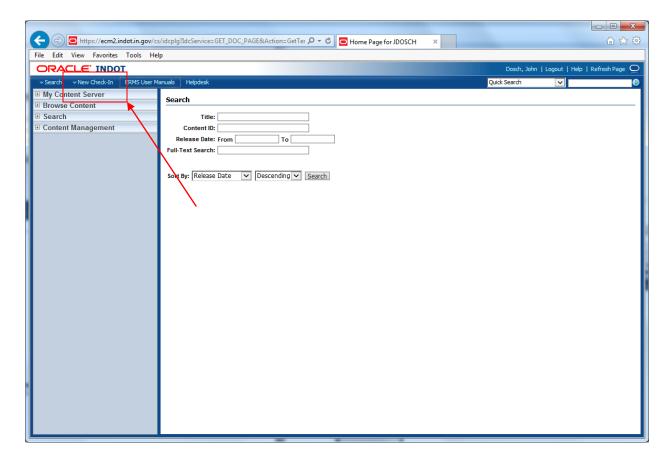
How to get to UCM

In order to get into UCM go to ITAP at http://itap.indot.in.gov. Please use the links that are appropriate for your Application in ITAP. This will get you to the link to get into UCM. Upon entering UCM you will see the default page of UCM presented below.

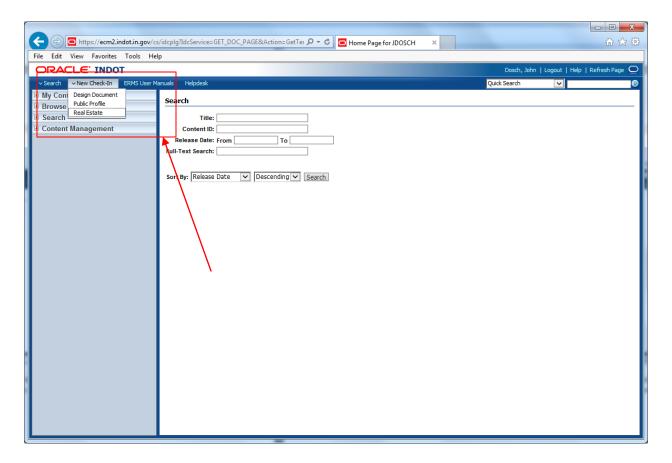


Checking in a Document

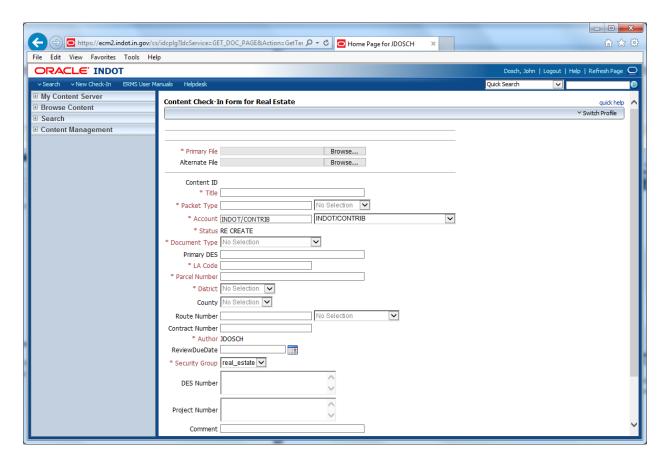
To check a document into UCM, use the prebuilt check in pages. To access these prebuilt check in pages use the "New Check In" option in the upper left of the UCM default page.



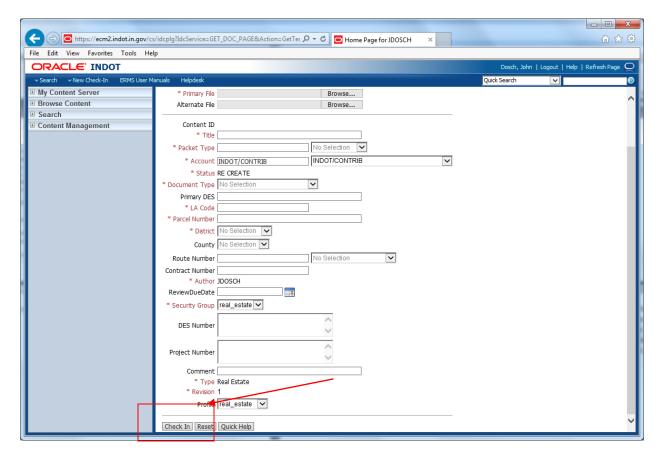
Clicking on this option will provide a dropdown with all of the prebuilt check in pages the logged in user currently has access to.



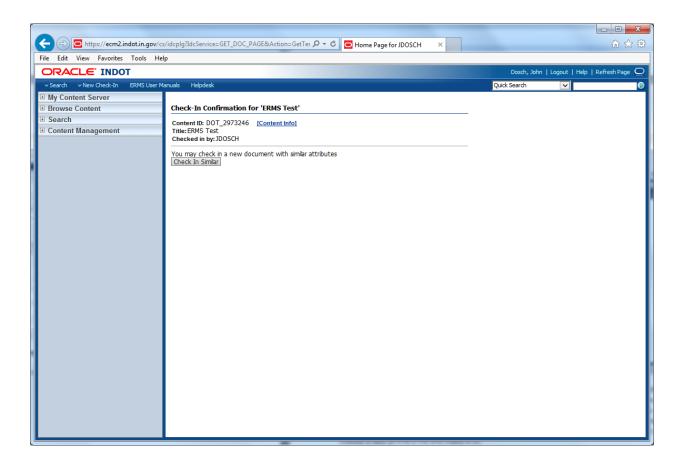
Choose the prebuilt check in page for the document to be entered. After selecting the appropriate prebuilt check in page the user will arrive at the information entry page



On this page the required fields are in red with an asterisk to the left of the label for the field. Once all of the required information is filled out, click on the "Check In" button at the bottom of the page.



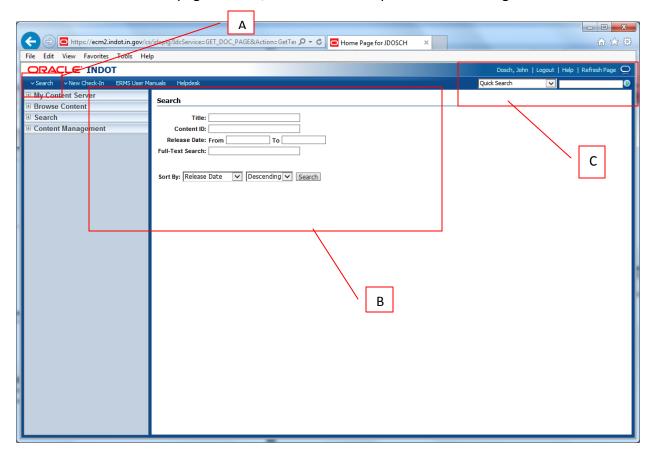
After the document is checked in, the user will be presented with a check in confirmation page.



The confirmation page gives basic information about the file such as Content ID, Title, and the ID of the user that checked it in. From the confirmation page the user has two choices. The first choice, "Content Info", takes the user to the content information page for the file. The second choice, "Check In Similar", takes the user back to the information entry page with the same values used for the previously entered document. All the user has to do from there is choose a new primary file and check it in.

Searching for a Document

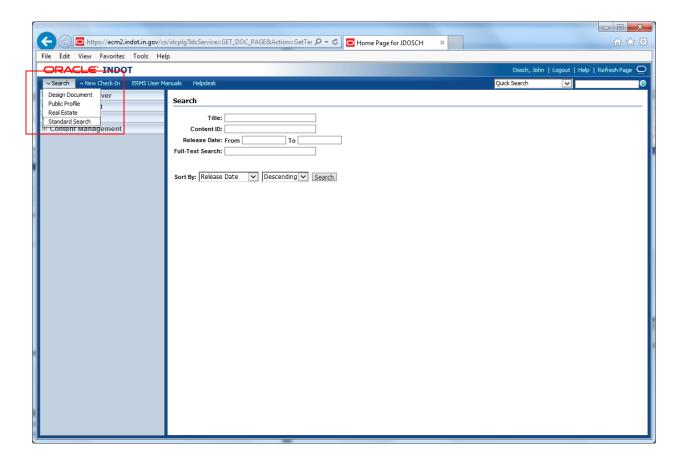
From the default page of UCM, there are three options for searching documents.



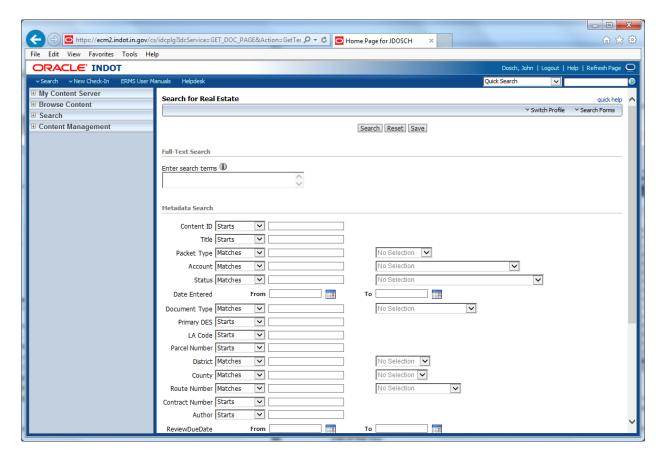
- A) Prebuilt Searches
- B) Default Page Search
- C) Quick Searches

Prebuilt Searches (Preferred Method)

Prebuilt searches are the preferred method to use to search for documents. Clicking on the "Search" icon brings up a drop down of prebuilt searches that the currently logged in user has access to.



From the list of available choices, choose the type of document that is being looked for. This will take you to the prebuilt search page for that type of document.



There are two major sections to the prebuilt search page. The first section, "Full-Text Search", is for searching the text of documents. When a document is checked into UCM, it will index the text of the document if it can. The indexed information is catalogued and through this first section can be searched on. The next section, "Metadata Search", lists the information that pertains to the type of document that is being searched for. For date information the user is given the option to search over a range of dates with from and to date choices. For other metadata the user inputs or selects the information on the right side and sets the search operation by choosing one of the six options in the dropdown.

A.) Matches

Find documents where the filled out metadata matches the entered value exactly.

B.) Starts

Find documents where the filled out metadata starts with the value entered.

C.) Ends

Find documents where the filled out metadata ends with the value entered.

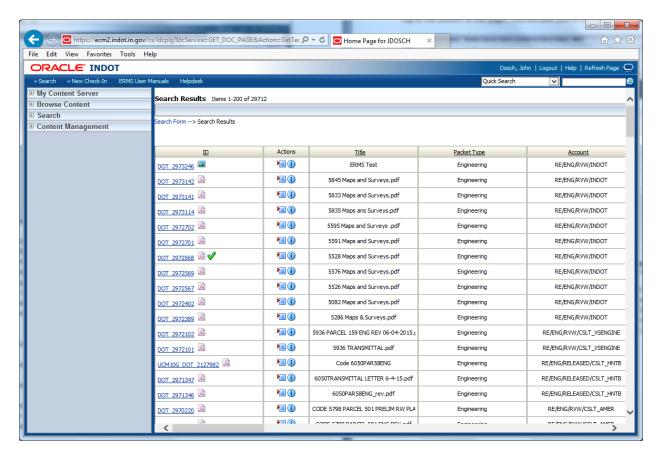
D.) Substring

Find documents where the filled out metadata contains the value entered.

E.) Not Matches

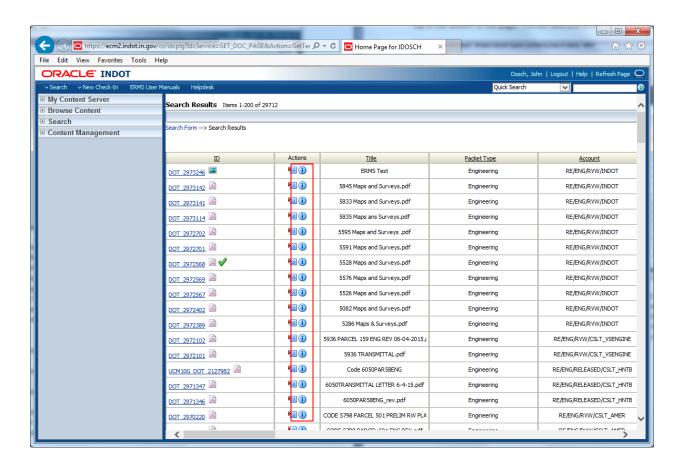
Find documents where the filled out metadata does not match the entered value.

Once the user has information entered to search by click on the "Search" button at either the top or the bottom of the page. This will take you to the search results page.

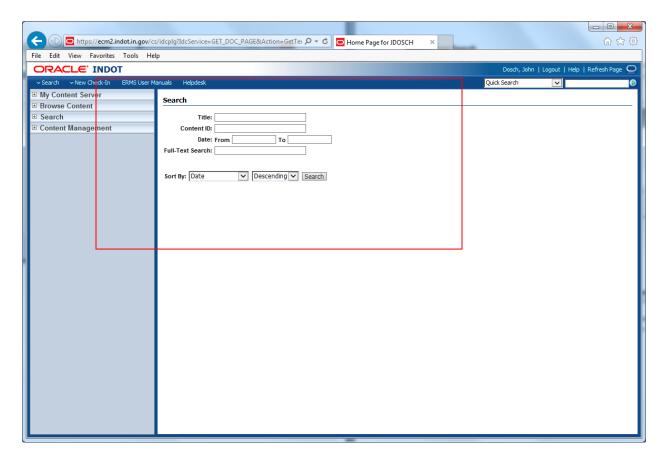


On the search result page you will see a row for each document found. When using the prebuilt searches the search result page will list out the metadata associated with the type of document that was searched for. The link on the left side of the row links to the web viewable version of the file that is created when the file is checked in. In order to get to the content information page for the file click on the icon representing the letter i in a circle.

<u>Special Note:</u> The view used in this screen capture is the ERMS view. For more information on this view choice please see Appendix A.



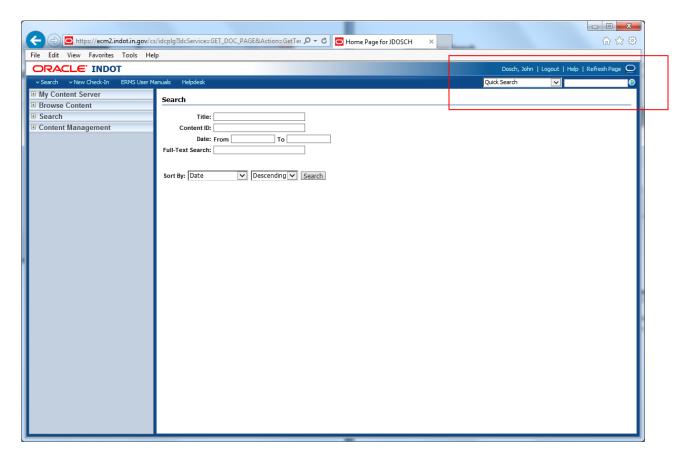
Default Page Search



The default page search is simple set of choices and is most useful when the user knows the exact Content ID or the exact Title to look for. Fill out the information and click on the "Search" button. This will take the user to the search results page.

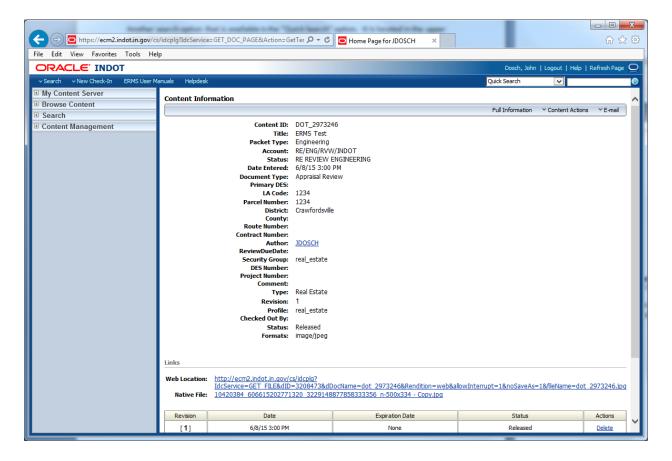
Quick Searches

Another search option that is available is the "Quick Search" option. It is located in the upper right of the default page.

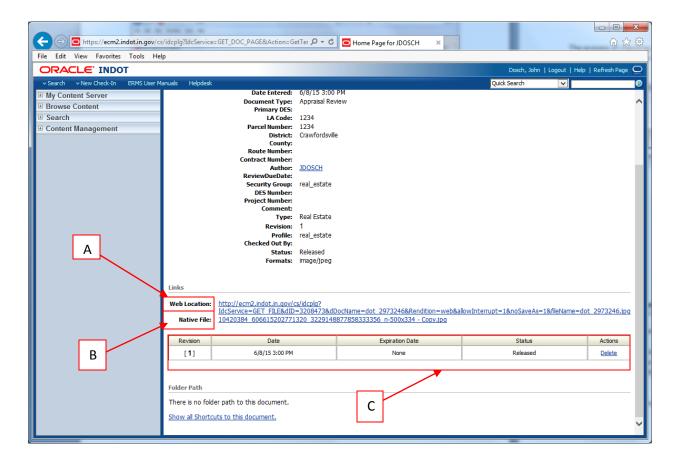


The quick search option brings back all of the documents that the user has access to see. By itself the results can be great in number. But, by making a selection from the dropdown, the user can specify a metadata field to search on. This will reduce the number of results brought back and make them more manageable for the user. As before clicking on the icon of the i in the circle in the results page will take the user to the content information page for the document.

Content Information Page



The content information page lists the metadata that the document is indexed with. Scrolling further down the page the user will see more information about the file.

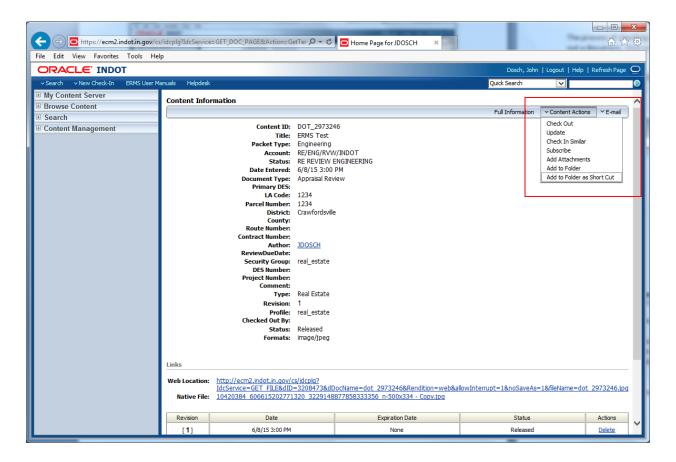


Below the metadata information for the document we have the "Links" section. Here the user will find:

- A.) Web Location The web viewable version of the uploaded file.
- B.) Native File The actual file that was uploaded. Clicking on this link gives a open/save dialog.
- C.) Listing of Revisions The list of revisions for this file. When there are multiple revisions the user can use the links in the "Revision" column to switch between revisions of the document.

Checking out a Document

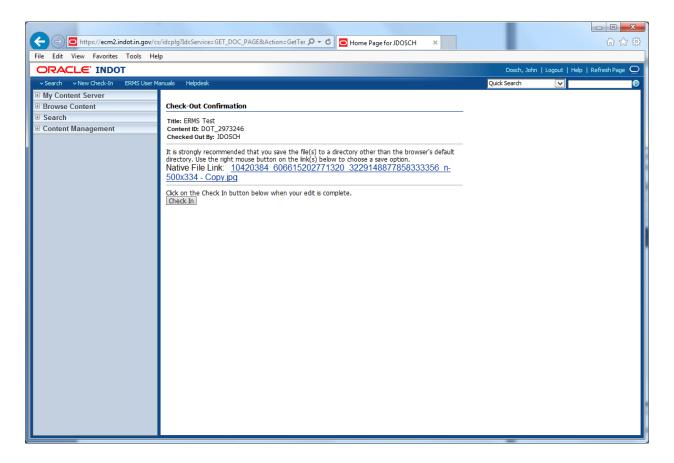
The process of checking out a document is handled on the content information page. To check out a document, click on the "Content Actions" option in the upper menu bar for the page.



From this menu we have multiple options.

- A.) Check Out Check out the document.
- B.) Update Update the metadata for the document
- C.) Check In Similar Works the same as the "Check In Similar" option on the check in confirmation screen.

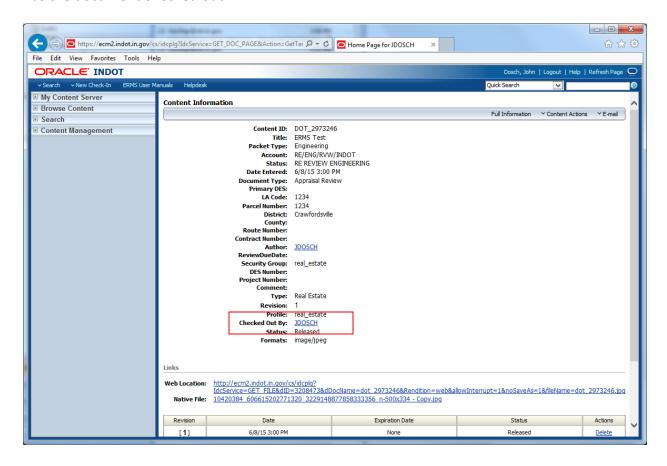
To check out the document, choose the "Check Out" option.



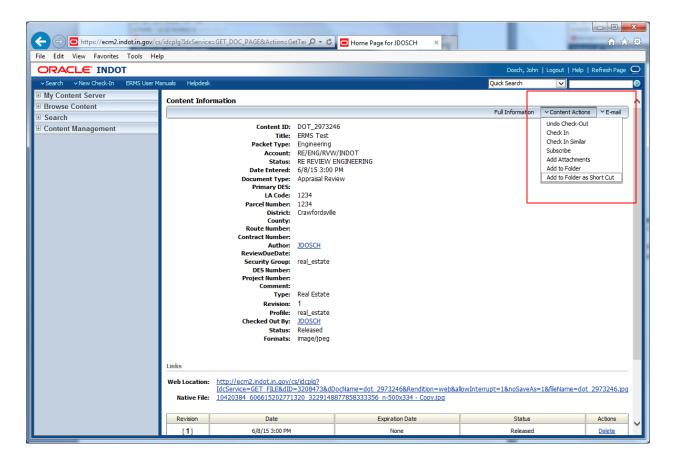
After checking the document out the user will arrive at a checkout confirmation screen. This screen shows minimal information about the document. Also it provides a link to download the native file of the document. Clicking on this link will open an open/save dialog. From this page you can check the document back in by pressing the "Check In" button. For this manual, the process of check in will be shown through the content information page.

Checking in a Checked Out Document

When coming to the content information page for a document that is checked out you will notice a metadata field for "Checked Out By." This field shows the login ID of the person who has the document checked out.



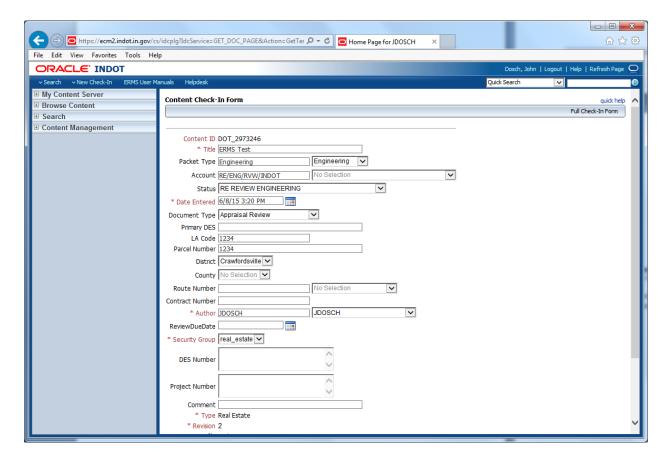
From this page, to initiate the check in sequence, once again go to the "Content Actions" menu.



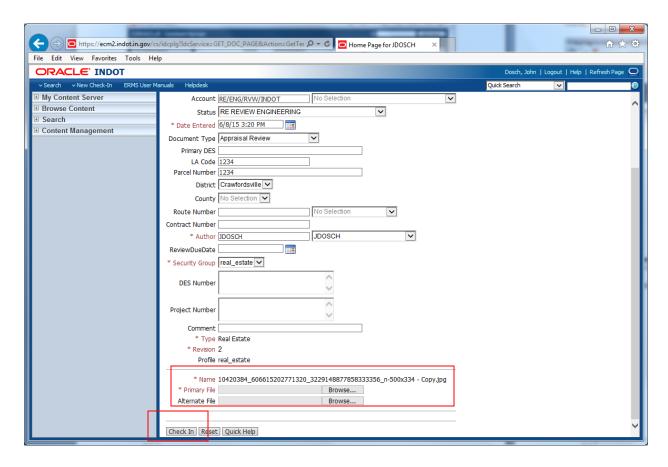
The options in the menu are different from before because the document is checked out. The options we have are:

- A.) Undo Check Out Undoes the checkout of the document without creating a new revision.
- B.) Check In Initiates the check in process and creates a new revision.
- C.) Check In Similar Works like the check in similar option on the check in confirmation screen.

After clicking on the "Check In" option the user sees the next screen.



On this page the user can update metadata if needed. Also the user can select a new file completely or an updated version of the file to put in as the new revision in the "Primary File" field.

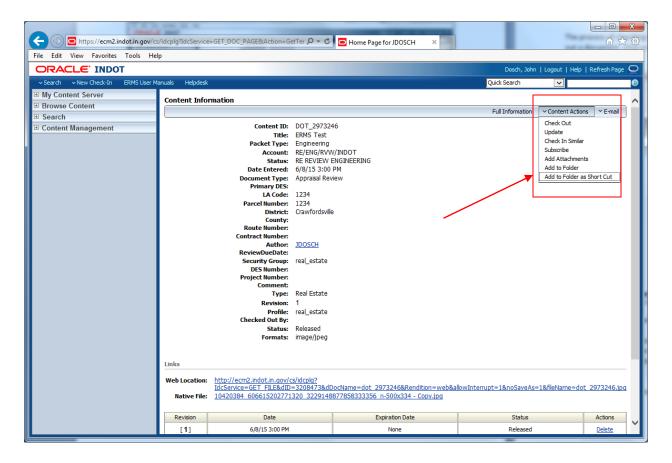


After a file is entered, click on the "Check In" button to complete the process. If the document was in workflow the user is directed back to the listing page for the documents in the workflow the document was in. (For example, if the document is in the real estate workflow, then the user will be directed back to the listing page for documents in the real estate workflow.)

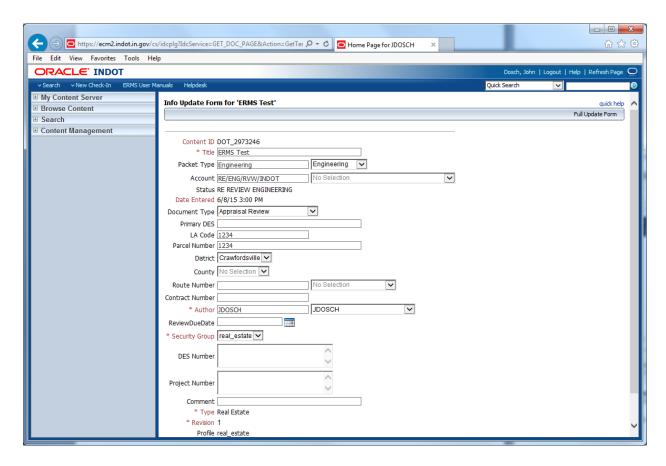
Otherwise the user is presented with the same check in confirmation screen that was seen after a new check in.

Updating a Document

In order to update the metadata of a document, once again go to the "Content Actions" menu.



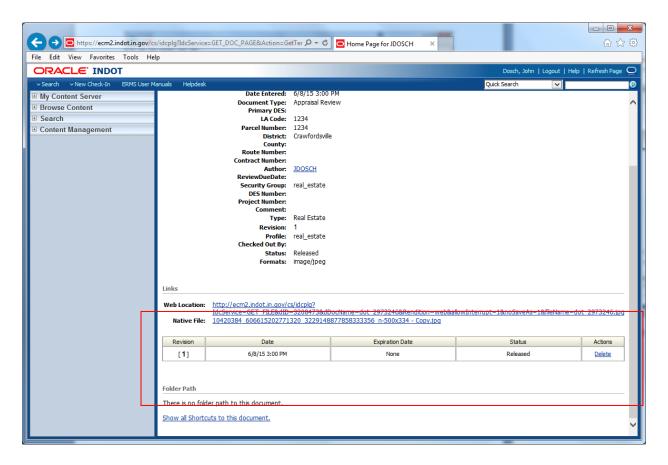
Select the "Update" option to be directed to the update screen.



On this screen you can update the metadata as needed. Once finished updating metadata, click on the "Submit Update" button. This will direct the user back to the content information page for the document with the updated metadata.

Deleting a Document

In order to delete a document, for those users that have the access, the revision listing lists all the revisions for the document.



To delete the document delete all of its revisions.

Appendix A: ERMS View

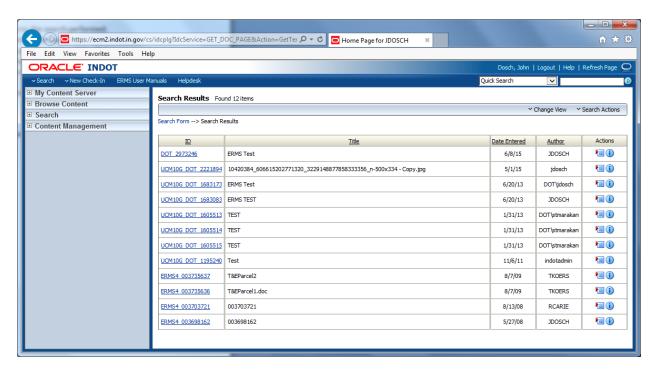
The 'ERMS View' is an optional view that was added by the ERMS team to UCM.

The benefits of this view are as follows:

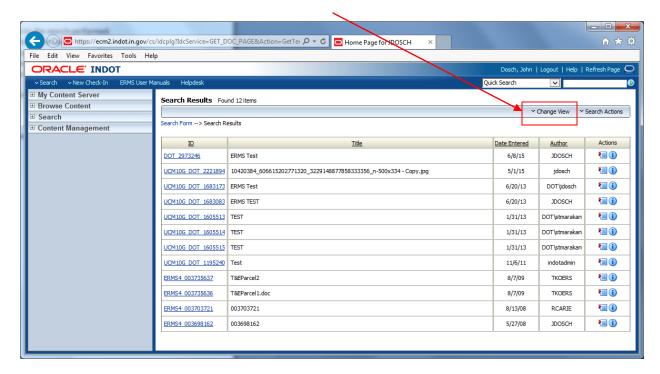
- The columns presented will directly relate to the search performed.
- The "Actions" column will be moved to the left for easier use.
- The "ID" column will include an image to provide an idea of the file's type.
- The "ID" column will also show a green checkmark for checked out items. Hovering over the green checkmark will show a message that shows the name of the user who has the item checked out.
- All other columns will allow the user to sort them by clicking on the column's heading.

Switching View to the New 'ERMS View':

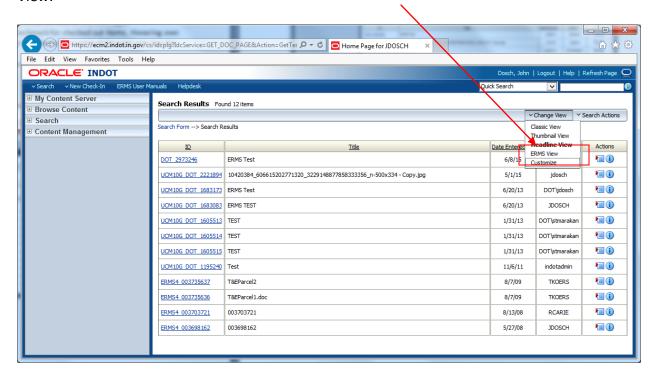
Normally, after doing a search, users will be presented with the default view shown below.



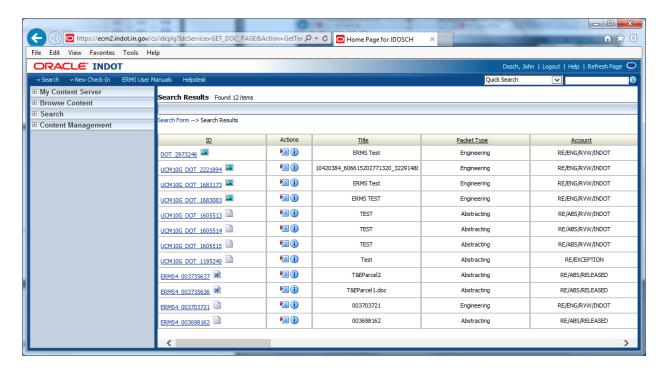
In order to change to the new "ERMS View" click on the "Change View" option.



This will open a dropdown list of possible views to choose from. Select the one titled "ERMS View."



This will update the search results view to the "ERMS View" option shown below.



Once this selection has been made, this will become the default view for the logged in user. Therefore this selection process only needs to be completed once.